



Room Directory

Dear Guest,

I am pleased to welcome you to The Cliff Hotel and thank you for choosing to stay with us.

I am sure the information contained within this directory will assist you during your stay here. Further information on the hotel and local amenities is available from our reception team.

I hope you will take full advantage and enjoy the facilities which the Cliff Hotel has to offer. We have a fantastic range of food which includes home cooked classics as well as a superb range of steaks and grills. We also have an extensive drinks list including cocktails being served in both Muse Restaurant and the Terrace Bar.

As a business we are acutely aware of our responsibilities to our neighbors and the wider environment. Please join with us in respecting our local residents and neighbors by behaving in a courteous manor at all times. We also believe in doing our bit in reducing our carbon footprint, therefore please be aware of the part you as a guest play in this.

Kick back, relax and enjoy unrivalled food, drinks, service and views, I know the team here at the Cliff will do everything they can to make your stay a pleasant and comfortable one.

General Manager
Freeman

Baby cots

Travel cots are available, however we do not provide children's bedding or pillows.

Baggage

Assistance with your luggage is available 24 hours. If you would like to store your luggage prior to check in or after check out, this can be arranged free of charge. The hotel does not accept responsibility for any property stored during this period.

Banqueting / Conference

Please consult reception for your needs whether it is a banquet, private reception, exhibition, meeting etc. Our conference and banqueting team will be pleased to help with the organisation. Our air conditioned Music Room is ideal for your wedding reception or dinner parties. Smaller parties are catered for. Please contact us for further information.

Bars

Drinks are available to residents 24 hours a day. Our Terrace bar is staffed from 9am to midnight, if you would like service out of these hours, please see a member of our Reception or Night Reception Team. If you would like to invite guests to the hotel bar after this time, we suggest a maximum of two non residents per room, at this time no cash or card payments are permitted.

Breakfast

Breakfast is served daily from 7am until 9:30am Monday—Friday & 8am until 10am Saturday & Sunday including Bank Holiday Mondays. Please expect our breakfast service to be busier at peak times.

Bottled Water

Mineral water in your room is complimentary on arrival and can be refilled anytime during the duration of your stay free of charge.

Car Parking

There is no charge during your stay. Car parking is subject to availability.

Check Out Time

Check out time is prior to 11am. A late checkout of 1pm can be arranged at a charge of £25, if you wish to arrange a late checkout or extend your stay kindly contact reception who will endeavor to assist.

Check In Time

Check in is from 3pm. An early check in from 12pm can be arranged at a charge of £25, if you wish to arrange an early check in please contact reception.

Credit Cards

All major credit cards are accepted. American Express, Visa, MasterCard, Maestro.

Credit Facilities

Accounts may only be invoiced by prior arrangement.

Dining

Muse Restaurant is open from 12pm until 2.30pm, 6pm until 9.30pm Monday - Friday and 12pm until 9.30pm Saturday & Sunday. We serve Sunday Roast Lunches from 12pm. If you would like to make a reservation, please contact reception.

Doctor / Dentist

Please contact reception.

Laundry

Please hand items to the front desk inside laundry bags located in the back of this directory prior to 7.30am. If you require any items to be dry cleaned, please expect a minimum of 48 hours turn around.

Duty Manager

If you require the assistance of the duty manager, please contact reception.

Fans

Available from housekeeping. Please contact reception to arrange.

Fire

Please read the fire notice on the back of your bedroom door. In the case of a fire alarm, please leave the hotel by the closest emergency exit making your way to the assembly point in the car park. Fire alarms are tested at 11am every Wednesday.

Any Guest with hearing, sight or mobility difficulties must inform reception on arrival.

First aid

In the case of an accident please inform the nearest member of staff or reception who will arrange for the duty manager or designated first aider to assist.

Housekeeping

Your room will be serviced daily by our housekeeping team. They are available between the hours of 7.00 and 13.30. If you require a late service or additional items after this time, please contact reception.

Iron & Ironing Board

Available from our housekeeping department. Please contact reception to arrange

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Keys Cards

Key cards are valid for the duration of your stay—any issues please contact Reception. Your key card will also activate the power in your room by inserting in the slot near your door. Please leave your key card at reception on departure upon check out. For security and guests peace of mind please keep your key card on you at all times. Key cards will be requested when charging your room account.

Lost Property

Please contact reception.

Mail

Please check with Reception. If you are expecting mail to arrive after your departure, kindly advise us of a forwarding address.

Maintenance

Should any issues occur during your stay with us, please contact Reception.

Messages

You will be notified by Reception of any messages waiting for you.

Newspapers

If you would like a newspaper for the morning, please request via the Reception team no later than 9.30pm the night prior. Newspapers are kept on the reception in the morning for collection. Newspapers are charged at the retail price.

Non-smoking

We have a non-smoking policy with in the hotel including Vapes, if there is evidence of smoking found in your room there will be a charge of £90 added to your account. We have designated smoking areas on the Terrace.

Photocopying

Please contact Reception. Service available from 7.30am-9.

Room Service

Room Service is available 12pm-9.30pm. Please see the Menu located in this directory. There is a £ 2.50 service tray charge applicable. After 9.30pm the food offering is Night Menu.

Valuables

The Hotel cannot be held responsible for loss or damage of valuables.

Taxi Services

Please contact Reception.

Tea/Coffee

We provide complimentary tea and coffee in your room. Should you require additional supplies please contact Reception.

Television

Channels available are listed separately on your TV set.

Towels/Toiletries

Additional towels, toiletries, pillows, are available from Reception.

Keep up to date with what's on by following our social media pages



/thecliffhotel



@thecliffhotel



@cliffhotelglstn



Thecliffhotel.co.uk

Overnight Room Service Menu 9.30pm – 2.30am

Mains

Cheese and Tomato Sandwich (White or Brown Bread) with salad and crisps

£7.45

BLT Sandwich (White or Brown Bread) with salad and crisps

£8.45

Cheese and Beans Jacket Potato with salad and Coleslaw

£7.95

Desserts

Crumble Tart

£7.95.

Brownie

£7.95

Cookie Dough

£7.95

All orders will be transferred to your room bill.